



CITY OF HOOD RIVER

Utility Department

211 2nd St., Hood River, OR 97031 Phone: 541-387-5216

BOIL WATER ADVISORY

January 20th, 2020

Due to loss of water pressure in the distribution system on Sunday evening January 19th, 2020, potentially harmful bacteria could be present in the water supply. If these bacteria are present, they could make you sick and are a particular concern for people with weakened immune systems.

Do not drink the water without boiling it first.

Customers should bring water to a rolling boil for 1 full minute, allow the water to cool before using and store the cooled water in a clean container with a cover. Customers should use boiled water that has cooled or bottled water for:

- *Drinking
- *Brushing teeth
- *Washing fruit & vegetables
- *Preparing food and baby formula
- *Making ice
- *Cleaning food contact surfaces

We will inform you when tests confirm no bacteria and you no longer need to boil your water. We anticipate resolving the problem within 48 hours.

This boil water advisory is a precaution. To limit risk to health, customers should follow the instructions contained in this advisory.

For more information, visit Cityofhoodriver.gov or Hood River City Facebook page.



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AVISO DE AGUA HERVIDA

Enero 20, 2020

Debido a la pérdida de presión de agua en el sistema de distribución el domingo 19 de enero de 2020 por la noche, podrían existir bacterias potencialmente dañinas en el suministro de agua. Si estas bacterias están presentes en el agua, podrían enfermarlo y son una preocupación particular para las personas con sistemas inmunes debilitados.

No beba el agua sin hervirla primero.

Los clientes deben dejar hervir el agua durante 1 minuto completo, dejar que el agua se enfríe antes de usarla y almacenar el agua enfriada en un recipiente limpio con tapa. Los clientes deben usar agua hervida que se haya enfriado o agua embotellada para:

- * Beber * Preparar comida y fórmula para bebés
- * Cepillarse los dientes * Hacer hielo
- * Lavado de frutas y verduras * Limpieza de superficies en contacto con alimentos

Nosotros le informaremos cuando ya no necesita hervir el agua. Sería hasta cuando las pruebas confirmen que no hay bacterias el agua. Anticipamos resolver el problema dentro de las 48 horas.

Este aviso es una precaución. Para limitar el riesgo para la salud, los clientes deben seguir las instrucciones contenidas en este aviso.

Para obtener más información, visite Cityofhoodriver.gov o la página de Facebook de Hood River City.



211 Second Street, Hood River, OR 97031
541-386-1488

PRESS RELEASE

January 19, 2020
For Immediate Release

Contact:

Wade Seaborn, Acting Public Works Director
541-387-5221, W.Seaborn@cityofhoodriver.gov

Rachael Fuller, City Manager
541-387-5252, R.Fuller@cityofhoodriver.gov

City water main leak affects downtown area

At approximately 6:00 p.m. Monday, January 19th, the City of Hood River's water main experienced a leak near the downtown area. The incident affected service to much of the downtown central business district, as well as some outlying areas, for a little over an hour. Service was restored at approximately 7:15 p.m.

The cause of the leak has not yet been determined. City Public Works will be investigating the incident and will report when further information is forthcoming. "We apologize for any inconvenience and appreciate everyone's patience," relayed Wade Seaborn, Acting Public Works Director. "We hope to have more information to share soon."

For questions, email or call Wade Seaborn, Acting Public Works Director, at W.Seaborn@cityofhoodriver.gov or 541-387-5221. In case of emergency, the after-hours Public Works phone number is (541) 806-2555.

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