



FOR IMMEDIATE RELEASE

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Credit Unions Support Consumers Impacted by Coronavirus

Those experiencing financial hardships are encouraged to reach out to a credit union.

Boise, Idaho (March 16, 2020) – As not-for-profit, cooperative financial services providers, credit unions stand by their members in good times and in challenging times.

This is a challenging time.

While communities are coming together in efforts to slow the spread of coronavirus, disruptions in everyday life may create inconveniences, anxiety, and financial difficulty for Idahoans. Credit unions are helping members and employees through those challenges. After all, the credit union philosophy is "People Helping People."

Your Health and Safety Comes First

Helping members and credit union employees stay healthy is of the utmost importance. If you're concerned about being in public places, find convenient solutions to navigate your financial transactions, including online and mobile technology, ATMs, and drive-through windows. Questions? You don't have to go to your credit union branch. Contact your credit union's call center for expert guidance. If you aren't a credit union member, and unsure where to start, visit YourMoneyFurther.com to learn more and find one near you.

Credit unions are following guidelines recommended by the Centers for Disease Control to help their employees remain safe in the workplace, and are allowing team members in some positions to work remotely to help prevent the spread of coronavirus.

Your Financial Well-Being is Important

Your credit union community recognizes the financial hardship that closed schools, canceled events, and a slowdown in business can put on families. If you are experiencing a change in your financial circumstances during efforts to contain coronavirus, contact your credit union. Chances are good they can help. Services for you at this time may include options to temporarily skip loan payments, emergency loans, lower-interest credit cards, and financial counseling to help you make the decisions that are in your best interests.

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We as credit unions understand the difficulty this situation presents, and we are working through this together.

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The [Northwest Credit Union Association](https://yourmoneyfurther.com) is the trade association representing more than 175 not-for-profit, cooperative credit unions in Idaho, Oregon, and Washington, and their 7.3 million consumer members. As not-for-profit cooperatives, credit unions look out for their members' financial well-being. Everyone should open their eyes to a credit union. For more information, please visit: <https://yourmoneyfurther.com>